



**THE STUDENT SUCCESS CHALLENGE**

First-Year student retention has decreased by 9% from 2004 to 2016. This represents approximately **30 less students** returning for their sophomore year.



**Administrative Structures**



**Processes & Systems**



**Support Programs**



**Data Analysis**

**HISTORIC INITIATIVES**

- Residence Life Team
- Admissions
- Faculty & Advisors
- Coaches
- Intercultural Programs
- Orientation
- Care Team
- International Student Support

- Public Care Report
- Advising
- 3rd Week Survey
- Midterm Grade Report
- Chapel Attendance Track
- Eligible but not Registered Follow-up
- Exit Interviews

- Resident Directors
- Faculty Members
- Counseling Center
- Health Services
- Disability Services
- Successful Scholars
- Writer's Corner
- Reader's Corner
- ESL Support

- Limited

**2017-18 INITIATIVES**

- Dean of Students
- Coordinator Academic Support Services
- Academic Retention Team
- Institutional Track of Work

- Review 1st Year Student Schedule
- At-Risk Student List
- Early Alert & Tracking Software
- Policy & Procedure Review

- Selected Class Tutoring
- Time Management and Study Skills
- Individual Academic Support

- Comprehensive Data Review
- Historic Leading Indicators
- Identify Lagging Indicators
- Exit Interview Data
- Thriving Quotient

**BEYOND THIS YEAR**

- Student Success Center?

- Implementation of Pharos (Fall 2018)

- Review of Advising
- Increased Tutoring
- Financial Literacy Programs

- Increased Research
- Increased Use of Data